

Stay Home, Bid Safe Online Auction FAQs

1. Do I have to create a 32 auctions account to bid on an item?
 - a. Yes. An account is needed in order to bid on auction packages. Please register at <http://www.32auctions.com/StayHomeBidSafe>
2. What will funds raised by the auction support?
 - a. The money raised by the online auction will go directly to The Children's Assessment Center. The funds will go where it is most needed at The CAC.
3. When can I start bidding on auction items?
 - a. Bidding opens at 8 am CDT on October 19th and ends at 5 pm CDT on October 23rd.
4. Will I receive notifications if I am outbid on an item?
 - a. To be notified of all bidding activity on an item, add it to your Watchlist by clicking the heart on the item. Once an item is placed on the Watchlist, the heart should turn pink. You can view the items in your list by clicking the heart button on the auction bar (next to the Search box).
5. How can I make a donation to The CAC?
 - a. You can donate by clicking the green donate button at the top right of the website.
 - b. You can also mail a check to The CAC and write Online Auction in the memo line.

The Children's Assessment Center
Attention: Cassi Donovan
2500 Bolsover St.
Houston, TX 77005

6. How long do I have to pay for the packages I won?
 - a. All payments are due by October 30, 2020.
7. How do I make a payment for the auction item I won?
 - a. You will receive an email from 32auctions with an invoice page at the end of the auction and can pay online with a credit card. You can also pay with cash or check upon pick-up. Please notify Cassi Donovan if you decide to pay with cash or check at pick-up.
8. How do I pick up the item I won?
 - a. Cassi Donovan will email you to coordinate a pick-up at The CAC. You can reach her at cassi.donovan@cac.hctx.net or (832) 326-4444.

Auction Rules

Agreement to pay the full amount of your winning bid

If you are a winning bidder, you agree to pay the full amount of your winning bid, plus any applicable shipping charges. All bids are final and cannot be retracted once a winner is named. Cassi Donovan will contact all package winners after 5 pm on October 23rd to discuss pick-up and payment preferences.

You must be 21 years old to purchase a package that includes alcohol.

You will be required to show your ID upon pick-up if your package includes alcohol.

Have fun and thank you for your participation!

Please have fun with our online auction and know that your purchases and donations will go to support The Children's Assessment Center's essential services. Thank you for your support!